

Refund Policy

We appreciate your order at SmartHire by USAFact.

If you are not entirely satisfied with your purchase, we are here to help.

You have the right to dispute incomplete or inaccurate information. If you identify information in your file that is incomplete or inaccurate, and report it to the consumer reporting agency, the agency must investigate unless your dispute is frivolous. See www.consumerfinance.gov/learnmore for an explanation of dispute procedures.

Consumer reporting agencies must correct or delete inaccurate, incomplete, or unverifiable information. Inaccurate, incomplete or unverifiable information must be removed or corrected, usually within 30 days. However, a consumer reporting agency may continue to report information it has verified as accurate.

You can dispute incomplete or inaccurate information reported at www.reviewmyreport.com or by calling 1-888-932-1755.

ALL SALES ARE FINAL.

Background Check Orders: Once you submit your order, no refund is available. All background check sales are final.

Arrest and Conviction Monitoring: Once you submit your order, no refund is available for the subscription term selected. You may cancel the automated renewal of the next term of monitoring prior to the automated subscription renewal date [here](#), or by contacting [Member Services & Support](#) at 1-888-932-1755.

Social Media Screening Refund Policy

Since your purchase is a digital product, it is deemed “used” after download or opening, and all purchases made on www.usasmarthire.com are non-refundable or exchangeable. Since the products here are intangible, there is a strict no refund policy.